

Welcome to North Star Electric Cooperative, Inc.

Please read the following information that we feel is
very important to our members.

Call Before You Dig! It's the law!
Gopher State One Call
1-800-252-1166

**Are you ready for a power outage? Do you
know what to do if your power goes off?**

1. Check the breakers/fuses in your home.
2. Check the breaker(s) underneath the meter on the pole by switching them off and then on again (not all services have breakers under the meter).
3. Call neighbors to see if they are also out of power.
4. Call our toll free numbers, listed to the right, to report an outage during or after hours. Report anything unusual that you notice and the location of it as well, such as a tree on the line, a wire down, etc.

**To save time in the event of an
outage, clip this list and keep it
in a handy place!**

Billing Information

Monthly meter readings are done automatically with an Automatic Meter Reading (AMR) system, so you do not need to worry about reading your meter each month. Your monthly electric bill will be mailed on the 7th of each month and is due by the 20th of the same month to avoid late charges. *To review or pay your bill online, see our website www.northstarelectric.coop and click "Pay My Bill."* To sign up for automatic payment of your electric bill, call our office or fill out and return the ACH (autopay) form under "forms" on our website.

****Clip N' Save This****

Call Toll Free During Office Hours
Baudette 1-888-634-2202
Littlefork 1-888-258-2008

After Hours

Call our toll free dispatch service at
1-888-668-8243

--Write your *account number* here--
Please provide this information when
reporting an outage.

Website Address:

www.northstarelectric.coop

Email Addresses:

Baudette: nsec@wiktel.com
Littlefork: nseclf@frontiernet.net

Baudette Mailing Address:

P.O. Box 719, Baudette, MN 56623

Littlefork Mailing Address:

P.O. Box 371, Littlefork, MN 56653

Service Fees

Reconnection fee:	
During working hours	\$75.00 (+ tax)
After working hours	\$150.00 (+ tax)
Late Payment Fee	1.5%
Disconnect Notice Fee	1.5% + \$5.00
Collection Trip Fee	\$75.00
NSF Check Fee	\$28.00
Transfer Service Fee	\$25.00 (+ tax)

Electric Rate Schedule

as of 4/1/2017

General Single Phase

Monthly minimum fee \$42.00 per month
All kwh's 12.2 cents/kwh

Seasonal/Annual Billing

Monthly minimum fee \$42.00 per month
All kwh's 12.2 cents/kwh

Off-Peak Electric Heat

Single phase and 3-phase 6.4 cents/kwh
Large Power 6.0 cents/kwh
Short Term or Grain Bin 9.9 cents/kwh

Three-Phase

Monthly minimum \$84.00 per month
Energy charge 12.2 cents/kwh

Large Power

Fixed charge \$90.00 per month
Demand charge \$14.42 per KW
Energy charge 9.5 cents/kwh
Controlled max 12.9 cents/kwh

ECC water heater credit — must use, per month:

500 – 1,000 reg kwh's \$4.00 credit
1,000 + reg kwh's \$6.00 credit

Security Light Rentals

Regular HPS or LED \$11.26 per month
HPS & Transformer \$18.99 per month
Mercury Vapor \$16.05 per month
MV & Transformer \$22.08 per month

Surge Protection \$4.95 per month

* All kilowatt hours will incur a .04 cent Minnkota surcharge *

What are Capital Credits?

To explain what capital credits are is actually quite simple. At the end of the fiscal year, the total margins (co-op income in excess of operating costs and expenses) yielded for the year are prorated among the members based on their patronage to North Star. These margins are temporarily retained and invested back into the cooperative.

To explain to a member when he/she may expect a refund of their earned capital credits is not as simple as the concept of what capital credits are. The Board of Directors periodically evaluates the financial condition of the cooperative and considers retiring capital credits. If they decide that a payment of capital credits would not impair the financial condition of the Cooperative, they would then decide what type of retirement should be made. Should they make a general retirement paying the oldest credits first, or a payment to estates that have filed for early redemption? This is a decision that can be made by the Board only after a careful review of the co-op finances.

So, when you receive your capital credit notice, do not expect a credit on your bill or a check to follow immediately.

OFF-PEAK ELECTRIC HEAT

Your co-op has an off-peak program that offers a great heating value in the area. With our off-peak rate of 6.4 cents per kwh, you would have to be able to buy L.P. gas for a regular efficiency furnace for less than \$1.03 per gallon, \$1.55 per gallon for a super efficiency, or fuel oil for no more than \$2.10 per gallon to equal it.

To qualify for the off-peak rate, you must have an electric heating system such as a furnace, boiler, or baseboards, etc. An automatic back-up heat system is also necessary to supply heat during control periods (*wood heat is not a qualifying back up system*). During peak times, your electric heat will be shut off to allow your electric co-op to avoid paying excessive peak wholesale power rates.

A back-up heating system can be electric thermal storage (ETS) units capable of maintain adequate heat for a minimum of 12 hours, an L.P. gas furnace, or a fuel oil furnace that has adequate size to heat your home or business during peak periods.

If you are interested in saving money on your heating bills, give us a call and we will be happy to explain our off-peak program in detail.