


my energy. my usage.

mymeter.

North Star
ELECTRIC COOPERATIVE

Your Touchstone Energy® Cooperative 



Take control of your energy use
with tools made just for you.

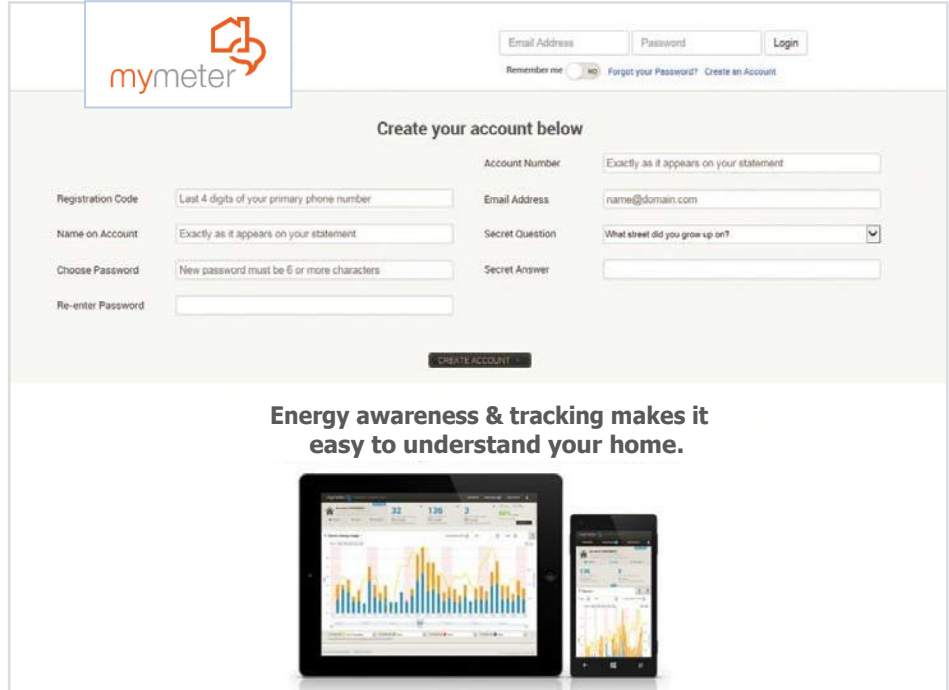


1. New Users: Create your MyMeter Account

Your prior user id and password from the Power of One® Portal will not work in MyMeter. To register, go to **mymeter.mnpower.com** and select “Create an Account” or download the MyMeter app. Enter your account number and account name exactly as they appear on your monthly utility bill. For security purposes, we also require the last four digits of your phone number. If you need assistance, please call 1-800-228-4966.

2. Returning Users: Log in to your Account

Use your email address and your password to log in to your customer account.



The screenshot displays the MyMeter website interface. At the top left is the MyMeter logo, which consists of the word "mymeter" in a lowercase, sans-serif font next to an orange icon of a house with a plug. To the right of the logo are input fields for "Email Address" and "Password", followed by a "Login" button. Below these fields are links for "Remember me" (with a radio button), "Forgot your Password?", and "Create an Account".

The main section is titled "Create your account below" and contains a registration form with the following fields:

- Registration Code: Last 4 digits of your primary phone number
- Name on Account: Exactly as it appears on your statement
- Choose Password: New password must be 6 or more characters
- Re-enter Password: (empty field)
- Account Number: Exactly as it appears on your statement
- Email Address: name@domain.com
- Secret Question: What street did you grow up on? (dropdown menu)
- Secret Answer: (empty field)

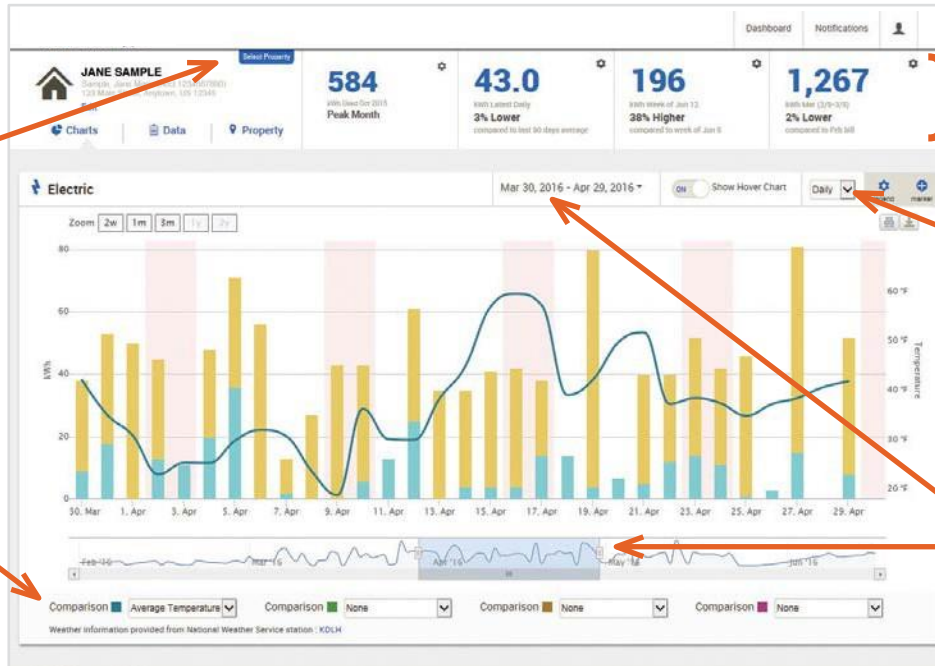
At the bottom of the form is a "CREATE ACCOUNT" button. Below the form is a promotional banner with the text "Energy awareness & tracking makes it easy to understand your home." and an image of a tablet and a smartphone displaying energy usage graphs.

3. Navigating the Dashboard

Once you log in to MyMeter, you will see the dashboard screen in the Charts view. Here usage data is displayed graphically, over a chosen time period. If you have more than one meter (such as dual fuel customers), usage will display as stacked bars in different colors. In addition, total consumption for the most recent day, week and month are shown at the top, with a comparison of past electricity usage.

If you have multiple properties, select from the “Select Property” drop-down.

Select from different options to compare data, or turn off by selecting “None.”



Watch this top bar for information and messages.

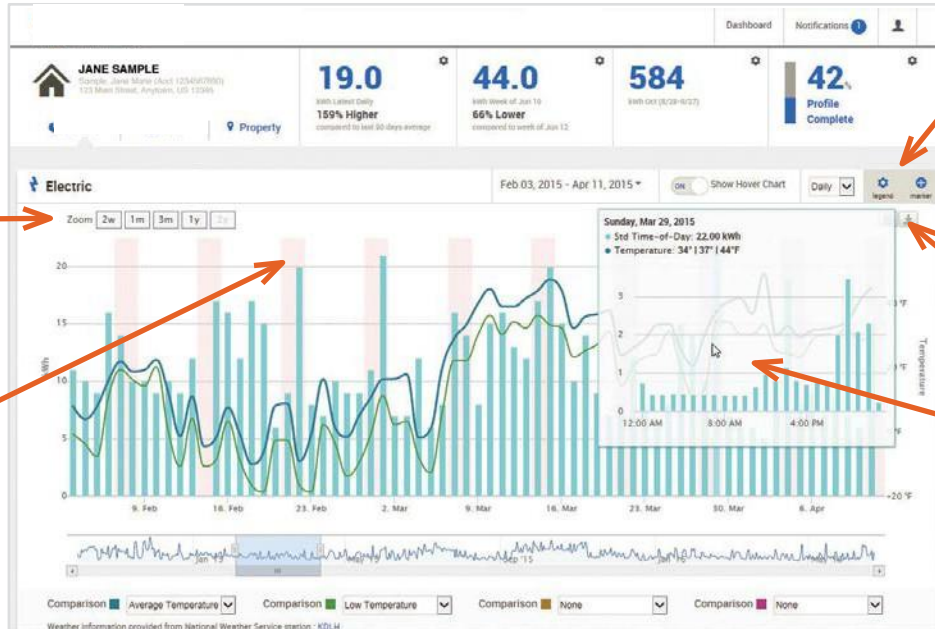
Choose data time interval: Hourly, Daily, or Monthly (your options will depend on your meter).

Choose a date range from the calendar drop-down or by using the sliding markers.

4. Navigating the Dashboard (continued)

Quick zoom to different time periods to display data.

Pink bars indicate weekends.



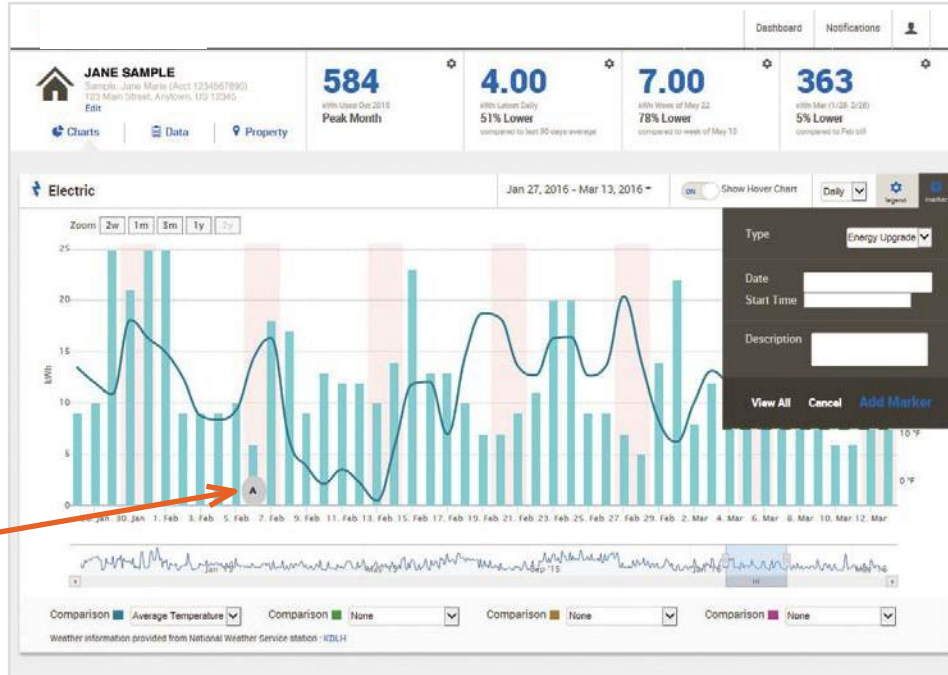
Click "legend" for color-coded meter key and to toggle meters on and off.

Print or export graph.

Hover over a data point for details; frequency of readings will depend on the type of meter.

5. Set Energy Markers

Use markers to note events or energy upgrades that may impact your energy usage (such as purchasing a more efficient appliance or being away on vacation). You can add or delete markers you've set at any time.

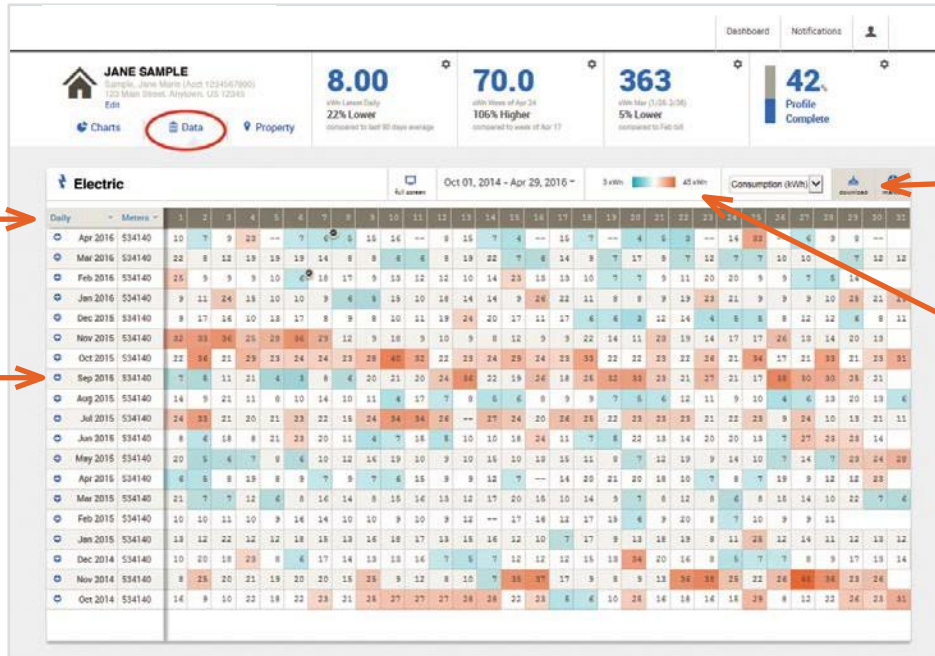


Markers will appear in the bar graph. Markers may already be set if you've previously participated in Minnesota Power programs, such as rebates or a home energy analysis.

Click marker tab, choose type and date/time, and add a description.

6. Data View

In Data view, all available data for a given period is displayed in a table format. Your data can be visually scanned, or downloaded for further analysis.



Choose data interval to view.

Expand for comparison data.

Download data to spreadsheet.

Color coding indicates data point's proximity to period maximum and minimum. Teal indicates lower usage and red indicates higher usage.

7. Property Profile

In Property Profile view, you can enter information about your home to gain better insight into your energy use.

The screenshot displays a dashboard for a property named 'JANE SAMPLE' located at '123 Main Street, Anytown, US 12345'. The dashboard features several energy usage metrics:

- 8.00** kWh/Lenon Daily, 22% Lower compared to last 30 days average.
- 70.0** kWh/Mile of Air 24, 106% Higher compared to week of Apr-17.
- 363** kWh/Mile (1,228-3,226), 5% Lower compared to Feb-18.
- 42%** Profile Complete.

The 'Property Profile' section is highlighted with a red circle. Below it, the 'Property Profile' tabs are visible, and the 'Property Overview (83%)' section contains various input fields for home details:

- Location #:** 1234567890
- Address:** 123 Main Street, Anytown, US 12345
- Details:** Name (JANE SAMPLE), Primary Use (Single Family), Total Sq Ft (1300), Year Built (1945).
- Profile:** 42% Complete.
- Property Profile Tabs:** Overview, Structure, Heating/AC, Water Heating, Appliances, Lighting, Electronics, Pools & Hot Tubs, Generation.
- Property Overview (83%):** Number of Floors (2), Number of Residents (2), Number of Bedrooms (5), Number of Full or 3/4 Baths (1), Number of Half Baths (0), Months Per Year Occupied (12), Do you own or rent your home? (Own), Level of Comfort/Draftiness (Make a selection), Do your windows sweat in Winter? (No), Do you have uneven temperatures between rooms? (Yes), Can your heating system keep your home comfortable? (Yes), Can your cooling system keep your home comfortable? (Make a selection).

Build your profile by filling out information under "Property Profile" tabs.

8. Property Profile (continued)

Dashboard Notifications 1

JANE SAMPLE
Sample, Jane Sample (123-4567890)
123 Main Street, Anytown, US 12345
Edit

8.00
vs Last Day
22% Lower
compared to last 30 days average

70.0
vs Week of Apr 24
106% Higher
compared to week of Apr 17

363
vs Mar (1/18, 1/30)
5% Lower
compared to Feb bill

42%
Profile Complete

Charts Data Property

Location #: 1234567890
 123 Main Street
Anytown, US 12345

Details
Name: JANE SAMPLE
Primary Use: Single Family
Total Sq Ft: 1800
Year Built: 1945

Profile
50% Complete
Help us provide better alerts & comparisons by completing this property profile.

Property Profile

Overview Structure Heating/AC Water Heating Appliances Lighting Electronics Pools & Hot Tubs Generation

Heating
Name: Heating (2) (100%)
Heating Type: Furnace
Heating Fuel Type: Natural Gas
Year of installation: 2009
Thermostat Type: Programmable
Occupied Thermostat Setting: 65 degrees F
Unoccupied Thermostat Setting: 65 degrees F
Sleeping Hours Thermostat Setting: 67 degrees F
Night: Heating (2) (2%)
Heating Type:

Cooling
Name: Cooling (2) (0%)
Cooling Type:
Year of installation:
Thermostat Type:
Unoccupied Thermostat Setting:
Sleeping Hours Thermostat Setting:
Number of ceiling fans used to cool your home:
Humidifier/Dehumidifier:

Add information that applies to your household by clicking the plus symbol for that category and filling in the information.

9. Communication Settings

The Communication Settings allow you to manage how you receive communications about your energy use. Choose to receive notifications via email or text, and set alerts to notify you if your usage exceeds a specific limit. This is a voluntary option. You will only receive text messages based on your elections. You can change your settings at any time.

Select
“Messaging”
or “Usage
Threshold.”

Set customized
threshold
notifications and
save changes.

The screenshot shows the 'Communication Settings' page. At the top right, there are links for 'Dashboard', 'Notifications' (with a blue indicator), and a user icon. A dropdown menu is open under the user icon, showing 'Account Information', 'Communication Settings', and 'Log Out'. The main content area is titled 'Communication Settings' and contains a table of notifications. The table has columns for 'Name', 'Enabled', and 'Edit/Delete'. Two rows are visible: one for 'Messaging' (Usage Threshold) and one for 'Threshold' (All Meters Consumption Daily total Over 35 kWh). Below the table, a 'Threshold Notifications' modal is open, showing fields for 'Name', 'Location', 'Meter', 'Notify me when' (Daily), 'usage is' (Over), '35', 'kWh', 'Recipient Details' (Name: Customer Name, Contact Method: Email), and 'Delivery Method' (Customer Name). The modal has 'Close' and 'Save changes' buttons at the bottom.

Name	Enabled	Edit/Delete
JANE SAMPLE	<input type="checkbox"/>	Edit Delete
JANE SAMPLE All Meters Consumption Daily total Over 35 kWh	<input type="checkbox"/>	Edit Delete

Threshold Notifications

Notification Details

Name: Enabled:

Location:

Meter:

Threshold Details

Notify me when: usage is:

Recipient Details

Name: Contact Method:

Email:

Delivery Method

Delivery Method	Name	Enabled
<input checked="" type="checkbox"/>	Customer@emailaddress.com	Customer Name <input type="checkbox"/>

Select
“Communication
Settings” under the
user icon.

10. Notification Center

Messages and alerts will display in the Notification Center.

Select “Notifications” to view alerts and messages in the Notification Center.

Notification Center

(Showing 10 of 244 messages)

- MyMeter Threshold Notification - Lisa 6/23/2016 2:23:46 PM
- MyMeter Threshold Notification - Lisa 6/22/2016 8:35:23 AM
- MyMeter Threshold Notification - Lisa 6/21/2016 8:36:18 AM
- MyMeter Threshold Notification - Lisa 6/20/2016 8:34:22 AM

You requested to receive an alert when your daily energy use is above 5 kWh for your Minnesota Power account. Meter # 000000 has total daily energy use of 8 kWh.

11. Account Information

This screen allows you to manage your MyMeter user account settings.

View Account Information by selecting it from below the user icon.

Account Information

Login: sample@email.com

Update Password

Current or Temporary Password:

New Password:

New password must be 6 or more characters

Confirm New Password:

Update Password

Update Secret Question

What street did you grow up on?

Answer:

Access Log

User	Activity	Date	Time	IP Address
JSample	Successful Login	1/14/2016	10:48 AM	134.156.105.27
JSample	Registration Success	11/25/2015	1:35 PM	134.156.105.30
JSample	Successful Login	7/10/2015	1:50 PM	166.175.190.190
JSample	Registration Success	7/10/2015	1:50 PM	166.175.190.190
JSample	Registration Success	6/30/2015	6:50 PM	50.206.111.190
JSample	Updated Property Info	6/30/2015	2:03 PM	134.156.105.30
JSample	Updated Property Info	6/30/2015	2:03 PM	134.156.105.30
JSample	Removed Question Set	6/30/2015	2:00 PM	134.156.105.30
JSample	Added Question Set	6/30/2015	2:00 PM	134.156.105.30
JSample	Added Question Set	6/30/2015	1:59 PM	134.156.105.30