

MANAGER'S REPORT



Cartoon by Kara Stromlund

The owner of a deer stand couldn't believe it had blown into our power line, but it did. This could have been tragic if someone had been in there at the time. Luckily, no one was hurt or killed. As you prepare for hunting season, please remember that those quiet power lines are carrying extremely high-voltage electricity. Do not use power poles to stabilize a stand or to post signs. There is a really good reason to stay clear – stay safe.

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What can YOU do about electric rates?

When you have a choice to either use electricity or use a different energy source, choosing electric helps keep your electric rates down. Those poles and wires have to get paid for, and if those costs can be spread over more kilowatt-hours, you win.

A good example is your water heater, and we have programs to help you out when you need to install one. We have a wide range of rebates, plus we provide a monthly bill credit if you allow us to control it during peak time.

Electric water heaters are also a green choice for a few reasons. Because almost 40 percent of Minnkota Power Cooperative's generation capacity is green (most of that is from the wind), that means your electric water heaters are pretty green as well. On top of that, electric water heaters can be environmentally friendly batteries. They store thermal energy when there is excess electric generation supply, like when the wind is blowing, and release it as members need the hot water. The positive impacts are compounded when electric water heaters on load control are managed on the smart grid.

So, what CAN you do about electric rates? Make electricity your first choice.

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North Star increases rebates for new water heaters

Rebates range in value from \$100-\$700

In April, North Star Electric and Minnkota Power set up a rebate program for either installing new electric water heaters or replacing existing electric water heaters. North Star has increased these rebates by \$100. All members installing a new or existing electric water heater will receive a rebate ranging from \$100-\$700. The \$100 rebate is for any member who is replacing an existing

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OFFICERS AND DIRECTORS

President Steve Arnesen
Vice President Michael Hanson
Secretary-Treasurer Lorraine Nygaard
Directors Julian Brzoznowski,
Randy Bergan, Mike Trueman
General Manager Ann Ellis
Editor Wayne Haukaas

Office hours: 7:30 a.m. to 4 p.m.
Monday through Friday

Baudette 218-634-2202 or 888-634-2202
Littlefork 218-278-6658 or 888-258-2008

For credit card payment, call 855-874-5354.

Online billing information available via SmartHub app.

Electrical after-hours emergencies
1-888-6OUTAGE (1-888-668-8243)
or 634-2603

e-mail us at nsec@wiktel.com
Visit our website at
www.northstarelectric.coop

Members' corner

We added a section called members' corner. What we would like is for members to send in questions about your electric cooperative, and we will answer them for you. Please give us your name and a phone number in case we need to clarify the question, and send them to North Star Electric, PO Box 719, Baudette, MN, 56623, Attn: Wayne.



North Star Electric Cooperative, Inc. Mission Statement

To improve the lives of our member-owners and community by responsibly providing clean, affordable, electric energy and other beneficial services while maintaining the very highest standards of performance and member satisfaction.

This institution is an equal opportunity provider and employer.

Highlights from the BOARDROOM

These are the highlights from the board of directors' July 6, 2016, meeting. All board members were in attendance. In addition to routine motions, the board voted to approve a community service policy and to approve a Candidate Statement, which board candidates will sign to certify their qualifications to be a member of the board.

Staff reports included the financial report, the upcoming annual financial audit, the receipt of loan funds borrowed at less than a 2 percent long-term fixed interest rate, the \$5,000 CoBank Sharing Success grant received to support the LakeWood Regional Healthcare Foundation cardiac rehab project, roof repairs to be done at the Littlefork office, a concrete slab to be installed in the Littlefork storage building, water heater and other rebates, Operation Round Up, the June power plant tour, fair booths, pole changeouts, right-of-way maintenance, progress on the summer work plan projects, outages, safety meetings, right-of-way spraying, discussions with Norris Camp regarding its electric service, the Minnesota Pollution Control Agency's (MPCA) "dotmocracy" survey results, the safety cartoon drawing contest, the progress of discussions to justify a new

substation at Roosevelt, a meeting with the new Lake of the Woods economic development manager, the No Lost Time Accident Award received from Federated Rural Electric Insurance and an update on an objection filed at the Minnesota Public Utilities Commission regarding a legislatively granted net-metering cost recovery fee formula being used by electric cooperatives in Minnesota.

Board reports included an update from the Minnkota board meeting. Director Brzoznowski, as a CoBank delegate, discussed the CoBank director election, and Vice President Hanson reported on North Itasca Electric Cooperative's recent annual meeting. Guest Matt Grossell, candidate for Minnesota House of Representatives District 2A, also joined the meeting to introduce himself and discuss issues important to both him and the cooperative.

Detailed minutes are available at the cooperative for member review. Regular board meetings are generally held the first Wednesday of every month. If you wish to speak with the board, or have an item that you would like to have placed on the agenda, please contact Manager Ann Ellis at least two weeks in advance to be included on the agenda.

MAKE TIME FOR SAFETY THIS HARVEST SEASON

Harvest season often means putting in long hours, which can make it difficult to stay alert and on the lookout for potential hazards. The agricultural industry ranks as one of the most dangerous job sectors in the country, accounting for more than 500 deaths in 2014, according to the U.S. Bureau of Labor Statistics. Safe Electricity provides safety tips to help farmers make this harvest season a safe one.

Be prepared for potential emergencies before the rush of harvest season begins. Be sure that you can see well in work areas. Consider adding extra lighting around grain bins and augers.

Take the time to look up and look out for electrical lines. Always be aware of where they are in relation to your equipment. Keep

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LIKE US ON **FACEBOOK**
TO STAY UP-TO-DATE!

Like your cooperative at www.facebook.com/NorthStarElectric for outage updates during summer storm season and other useful information.



MANAGER'S REPORT

(article continued from page 1)

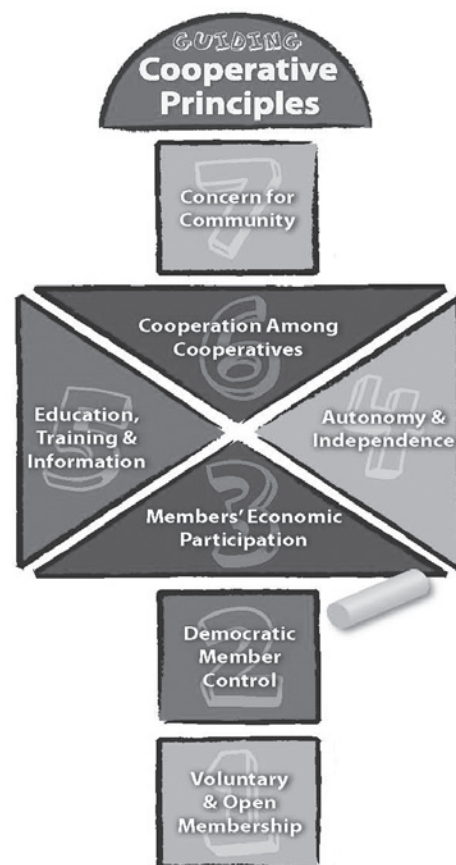
The cooperative model

Your rural electric cooperative's business model works for the good of all. We take pride in working together with our members as well as with our neighboring cooperatives.

Last month, a strong storm hit northern Minnesota. Fortunately, North Star had only 70 members out of power, compared to tens of thousands south of us. We responded to a call from one of our neighboring cooperatives to help with its outage restoration efforts (Daryl Lee Mannausau, 783-33-007-06). This wasn't the first time we have lent a hand, and it won't be the last. Cooperation among cooperatives is the sixth cooperative principle.

Nonprofit and proud of it

The third cooperative principle is "Member's Economic Participation," which means that income in excess of expenses is temporarily invested in the cooperative and then returned to the member-owners. Look for a nice bill credit in September, and thank you for choosing electric! At your service we remain ... Ann



Fixing up your home?

We can help.

Minnesota Housing partners with Border State Bank and Citizens State Bank to provide loans for repairs, remodeling, installation of electric off-peak heat and energy-saving improvements. The Minnesota Housing Fix Up loan program offers affordable fixed interest rates with loan amounts up to \$50,000.

Go green and save! Make energy-saving improvements to your home with a loan up to \$15,000. This loan has no income limit and no equity required. Plus, you'll save money with low interest rates.

Looking for energy-saving ideas? Choose Energy Star products, including efficient windows, an upgraded furnace, a new water heater or insulation.

Contact your local bank to apply for a Fix Up loan today!



For additional information:
www.borderstatebank.com

Anna Stewart NMLS# 1003973
Roseau - 463-3888
Christine Modahl NMLS# 530663
Badger - 528-3255
Lisa Bergsnev NMLS# 504770
Greenbush - 782-2151



118 Main Ave. S., P.O. Box 160
Roseau, MN 56751

Stuart McFarlane NMLS# 677574
Paul LaPlante NMLS# 677575
463-2135

DIGGING SOON?



ALWAYS CALL BEFORE YOU DIG.

Visit www.call811.com
for more information.

Current electrical inspectors

State law requires that every new electrical installation in any construction, remodeling, replacement or repair shall file a certificate for inspection and be inspected by a Minnesota electrical inspector. For more information go to Minnesota Department of Labor and Industries website (dli.mn.gov) and go to the electrical page.

• Lake of the Woods, St. Louis and Koochiching counties:

Curt Collier (cgcollier67@gmail.com)
Phone: (218) 966-5070
Call to set up an appointment between
7 a.m. - 8:30 a.m. (Mon. thru Fri.)

• Roseau county:

Scott Stenvik
Phone: (218) 689-5406
Call to set up an appointment between
7 a.m. - 8:30 a.m. (Mon. thru Fri.)





Operation Round Up helps local programs

The North Star Electric Community Trust Board met July 12 to review the 25 applications received requesting funding for various programs. The total amount requested was more than \$19,500. The board had about \$9,000 to work with, so it was not an easy task selecting which group would get funding and what amount they would receive.

Many local programs and organizations benefit from Operation Round Up, a voluntary member-driven fundraising program of North Star Electric Cooperative, Inc., that is designed to provide financial assistance for worthwhile projects and charities in the area. Donations are given to organizations to help make the area a more pleasant and safe place to live.

All funds for Operation Round Up are contributed by the member-owners of North Star Electric and the money is put into a trust fund that is separate from electric accounts. The trust is administered by its own board of directors comprised of people from across the area.

2016 recipients



Front row from left to right: Grace Webb, *Lake of the Woods Food Shelf*; Chara Johnson, *Pequana Playhouse*; Joann Fieldseth, *LSS Senior Nutrition Program*; Gretchen Thompson, *North Star Electric Community Trust Board*. **Second row:** Vince Ojard, *Depot Preservation Alliance*; Marlys Hirst, *Lake of the Woods Historical Society*; Ann Ellis, *North Star Electric Cooperative Inc. general manager*.



Front row from left to right: Mary Ellen Lehman, *North Star Electric Community Trust Board*; Linda Boelk, *Littlefork WELCA*; Naomi Gingerich, *Moose Creek Quilters*; Mary Jo Winkel, *Littlefork Lutheran Quilters*; Karina McLellan, *Falls Hunger Coalition*; Ann Ellis, *North Star Electric Cooperative Inc. general manager*. **Second row:** Tim Fairchild, *Koochiching Aging Options*; Pat Bjorum, *Servants of Shelter Koochiching County*; Linda Servis and Sue Anderson, *Whispering Pines Quilt Guild*; Louann Abendroth, *Big Falls Senior Meals*; Thomas Abendroth, *Big Falls American Legion Post 494*.

Operation Round Up directors are appointed by North Star's board members and must be members of the cooperative. The cooperative's general manager is a nonvoting member of the board.

Organizations from the area may apply for a donation from the Operation Round Up Trust. The applicant must be charitable in nature and be working to meet a need in our area. The Operation Round Up board meets twice a year and decides if an application meets the guidelines of the trust and if funds are available.

If a member chooses to be part of Operation Round Up, the bill is "rounded up" to the next highest dollar. For example, if a bill is \$96.47, the computer will round up the bill to \$97 (Richard Haro, 241-15-001-47). The additional 53 cents will be placed in the trust and distributed to local charitable and community-based programs.

About 80 percent of North Star's members have chosen to participate in Operation Round Up and it is expected that contributions will be about \$18,700 each year. That money goes right back into our community.

The average annual contribution from a member is about \$6. The most that could be contributed in a year by a member is \$11.88 (12 months x 99 cents).

If a member of North Star Electric or a nonmember of the cooperative would like to make an additional contribution, please give our office a call.

At the July meeting, \$8,175 in Operation Round Up funds was distributed to various qualifying programs and organizations throughout the area including:

Lake of the Woods Food Shelf Summer hunger food program
Koochiching Aging Options Senior Wheels Program
Williams Senior Citizen Day Center Senior meals
LOW 4-H Rider Horse Club Install electrical outlet for safety
Falls Hunger Coalition Senior Select
LSS Senior Nutrition Program Nutrition meals for low income seniors
Littlefork Lutheran Quilters Quilting from the heart
Servants of Shelter Koochiching County Temporary shelter for homeless
Moose Creek Quilters Warm the Body to Warm the Heart
Littlefork WELCA Foster care "comfort bags"
United Way of Northeastern Minnesota Imagination library
Lake of the Woods Historical Society Exhibit lighting for county fair
Big Falls American Legion Post 494 Bronze grave markers
Big Falls Senior Meals Senior meals
Pequana Playhouse Community Christmas play
Whispering Pines Quilt Guild Quilts for warmth and comfort
Borderland Humane Society Spay and neuter voucher program
Depot Preservation Alliance Community outdoor education/entertainment

Cold weather disconnects and the law

The cold weather law does not totally forbid winter cutoffs. If you receive a disconnection notice this winter, you must act promptly.

An electric cooperative must not disconnect the utility service of a residential customer during the period between Oct. 15 and April 15 if the disconnection affects the primary heat source for the residential unit when the following conditions are met:

(1) the customer has declared inability to pay on forms provided by the utility. For the purposes of this clause, a customer who is receiving energy assistance is deemed to have demonstrated an inability to pay;

(2) the household income of the customer is less than 50 percent of the state median income. All income documentation must be returned along with your Inability To Pay form unless you have verified income eligibility with an energy assistance provider in clause (3);

(3) verification of income may be conducted by the local energy assistance provider or the utility, unless the customer is automatically eligible for protection against disconnection as a recipient of any form of public assistance, including energy assistance that uses income eligibility in any amount at or below the income eligibility in clause (2); and

(4) the customer receives referrals to energy assistance programs, weatherization, conservation or other programs likely to reduce the customer's energy bills.

The cold weather law provides you with these options

The RIGHT to declare your inability to pay. If you do so and if your household income is less than 50 percent of the state median income, the service affecting your primary heat source cannot be disconnected for nonpayment of your bill. However, we

have the right to accept or reject your request based on information supplied or other supporting documentation.

The RESPONSIBILITY, if you choose to declare inability to pay. You must complete an "Inability to Pay" form and return it to us within fifteen (15) days of the notice to disconnect. You must contact us immediately to arrange a payment plan.

Local energy assistance providers

Lake of the Woods County	218-634-2642
Koochiching County	218-283-7000
Northwest Community Action	800-568-5329
Kootasca Community Action	877-687-1163
Arrowhead Economic Opportunity	800-662-5711

The RIGHT to a mutually agreeable payment schedule with us. The schedule will cover your existing arrears plus the estimated usage during the payment schedule period.

The RIGHT not to be involuntarily disconnected on a Friday or on a day before a holiday, or until at least twenty (20) days after the postmark on the notice to disconnect or until fifteen (15) days after the notice and information has been personally delivered.

The RIGHT not to be disconnected until the utility investigates whether the residential unit is actually occupied when a customer does not respond to a disconnection notice. If the unit is found to be occupied, the utility must immediately inform the occupant of the provisions of this section. If the unit is unoccupied, the utility must give seven days' written notice of the proposed disconnection to the local energy assistance provider before making a disconnection.

The RIGHT to appeal the disconnection of service to the North Star Electric Cooperative board of directors. If you choose to

appeal, you must deliver or mail a personal letter stating your situation and issues in dispute. Your letter must be in our hands before the date of disconnection. You will be notified when the board of directors will review your appeal and you may be present at the review. No disconnection of service will take place during the appeal process.

If you do not meet all the conditions of the cold weather law as outlined on this notice, you do not qualify for winter shutoff protection. However, you still can continue to receive electric service if you call us to set up a mutually acceptable payment arrangement. Call North Star Electric at **218-278-6658** or **888-258-2008**, BEFORE the due date on your disconnection notice.

If you meet all the conditions of the cold weather law, can't pay your electric bill, and need cold weather protection from utility shutoff, call North Star Electric to have an Inability to Pay form sent to you. Complete the form and return it to North Star Electric Cooperative immediately along with your income documentation.

SO MUCH FUN AT THE FAIRS!

We had a good turnout at both of our fairs. At the Northern District fair in Littlefork we had 399 members sign up for our drawing and 365 sign up at the Lake of the Woods County fair in Baudette. The winners of the tabletop grill were Olive Paul and Pam Lafromboise. The Lock-N-Go grill winners were April Pearson and Phyllis Wood-Lasher. For the nightly drawing the winners of the Kill-O-Watt meter were Brooke Millerbernd, Kip Reimer, Pat Rasmussen, Judy Moorhead, Ron Davidson, Wayne Swenson and Roger Dorow.



Staff Report

Election information

Did you know, as a North Star Electric Cooperative member, you are part of a 42 million-member rural electric cooperative community? In 2012, rural voter turnout dropped across the country. So in 2016, co-ops around the country are working together to boost the number of rural voters in this fall's election. They are doing it with the

help of the National Rural Electric Cooperative Association (NRECA) and its Co-ops Vote initiative. One of the key pieces of this program is the **vote.coop** website.

Do you ever look at your ballot at election time and think there are some candidates you really don't know that much about? And you think maybe you should have done a little more research before filling in that oval? The **vote.coop** website has some great information. It is your one-stop-shop for voter information, whether you live and

vote in Minnesota or any other state. It will ask you to "take the pledge" to vote by entering your name, email and zip code. Using your zip code, it will direct you to the candidates in your area who you will be voting for. There are links to biographies and backgrounds of those candidates, as well as links to their websites. You can also find general voting information as well as voter registration on the **vote.coop** website. (Also, don't be leery of entering your email address

on the website. I registered myself weeks ago and have yet to see any "junk" email as a result!)

So now there is no excuse for not being informed! Before you head off to your polling place or before you grab your mail-in ballot, visit **vote.coop** and make a more informed decision. Remember, this Co-ops Vote initiative does not encourage you to vote for a particular party or candidate; the focus is on engaging and educating voters. Use this resource to help your community be heard in Washington!



Robyn Sonstegard
Finance Manager

Capital credit refunds

In September, look for your capital credit refund on your electric bill. As you know, we are a nonprofit cooperative, and after the bills are paid, we return any excess revenue, or margin, to our member-owners. The capital credit refund you receive will be your share of the \$603,000 being returned to members this fall. This year, your board of directors authorized the retirement of 15 percent of 2015 capital credits earned, 100 percent of the remaining unretired capital credits from 1994 and 1995, and 1 percent of all the years in between.

Annual meeting

One last item, please mark your calendars for our next annual meeting, to be held the evening of Oct. 7, at the Lake of the Woods School in Baudette. Planning for this event is underway, so stay tuned to next month's *Enlightener* for more information!

CO-OPS



VOTE

A PROGRAM OF AMERICA'S
ELECTRIC COOPERATIVES
WWW.VOTE.COOP

MAKE TIME FOR SAFETY

THIS HARVEST SEASON (article continued from page 2)

a minimum of 10 feet away from all electrical equipment, and lower extensions before moving equipment (G. C. Hollrah, 111-03-002-01). If you see a power line that is sagging or low, contact your utility. Also keep an eye out for guy wires. While these wires are not energized, they can bring down live lines.

In equipment with auto-guidance systems, less focus is needed on steering, which may lead some drivers to think that they do not need to be as aware of navigation issues. Yet, even while using a GPS with auto-steering, farmworkers need to keep safety in mind and stay focused on their surroundings. Recognize when you need to take breaks so that you can be active and engaged in the farm work.

Additional electrical safety tips include:

- Use a spotter when operating large machinery near lines.
- Inspect the height of farm equipment to determine clearance.
- Look up and use care when moving any equipment such as extending augers or raising the bed of grain trucks around power lines.
- Always set extensions to the lowest setting when moving loads

to prevent contact with overhead lines. Grain augers should always be positioned horizontally before being moved.

- Never attempt to move a power line out of the way or raise it for clearance.

If the machinery you are operating does make contact with a power line, stay on the equipment. Immediately call 911, warn others to stay away, and wait for the utility crew to cut the power.

Only on the rare occasion that the machinery catches fire should you leave the vehicle after contact is made. If this is the case, jump off the equipment with your feet together and without touching the ground and machinery at the same time. Then, still keeping your feet together, hop to safety as you leave the area. Never touch anything that is in contact with a power line.

For more information on electrical safety, visit **SafeElectricity.org**.





LED lighting rebate form



ENERGY STAR® bulbs highly recommended
(Rebates will not exceed 75 percent of purchase price)

Complete this form, attach a copy of your purchase receipt and mail to: North Star Electric Cooperative, P.O. Box 719, Baudette, MN 56623 Attn: Wayne
(Rebates will be in the form of a credit on your electric account)

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone #: _____ Other Phone #: _____

North Star Electric account number: _____

Name of retailer: _____

Replacing 40-60W bulb: (\$4/bulb rebate)

Number of bulbs: _____

Replacing 75-100W bulb: (\$8/bulb rebate)

Number of bulbs: _____



Problems paying your electric bill?

Energy assistance may be available!

If you are receiving a low income or suffering from a temporary financial shortfall, the following agencies may be able to assist you with your electric bill. We urge you to contact them immediately to avoid disconnection if you feel you are eligible for aid.

Lake of the Woods County Social Services

206 8th Ave. SE, Suite 200
Baudette, MN 56623
634-2642

Northwest Community Action Council

P.O. Box 67
Badger, MN 56714-0067
800-568-5329

Koochiching County Community Services

1000 5th St.
International Falls, MN 56649
283-7000

Kootasca Community Action, Inc.

2232 2nd Ave. E.
P.O. Box 44
International Falls, MN 56649
283-9491 or 800-559-9491

Kootasca Community Action, Inc.

Grand Rapids, MN 55744-3984
Toll free 1-877-687-1163
Direct 1-218-999-0800
Fax 218-999-0220

Arrowhead Economic Opportunity Agency

702 3rd Ave. S.
Virginia, MN 55792-2797
800-662-5711

NORTH STAR ELECTRIC COOPERATIVE POLITICAL LEADERS

Federal legislators

President Barack Obama
The White House
1600 Pennsylvania Ave. NW
Washington, D.C. 20500
www.whitehouse.gov
president@whitehouse.gov
202-456-1111

Senator Al Franken
320 Hart Senate Office Building
Washington, D.C. 20510
www.franken.senate.gov
202-224-5641
Fax: 202-224-0044

Senator Amy Klobuchar
302 Hart Senate Office Building
Washington, D.C. 20510
www.klobuchar.senate.gov
202-224-3244
1-888-224-9043 (Minnesota office)
Fax: 202-228-2186

Congressman Rick Nolan
2447 Rayburn House Office Building
Washington, D.C. 20515
www.nolan.house.gov
202-225-6211
Facebook: US Rep Rick Nolan
Twitter: @USRepRickNolan

Congressman Collin Peterson
2109 Rayburn House Office Building
Washington, D.C. 20515
www.collinpeterson.house.gov
202-225-2165
Fax: 202-225-1593

State of Minnesota legislators

Governor Mark Dayton
75 Rev. Dr. Martin Luther King Jr. Blvd.
Capitol Building, Room 130
St. Paul, MN 55155-1606
800-657-3717
mark.dayton@state.mn.us

Senator Tom Bakk
75 Rev. Dr. Martin Luther King Jr. Blvd.
Capitol Building, Room 226
St. Paul, MN 55155-1606
651-296-8881
sen.tom.bakk@senate.mn

Senator Rod Skoe
75 Rev. Dr. Martin Luther King Jr. Blvd.
Capitol Building, Room 235
St. Paul, MN 55155-1606
651-296-4196
sen.rod.skoe@senate.mn

Senator LeRoy Stumpf
75 Rev. Dr. Martin Luther King Jr. Blvd.
Capitol Building, Room 122
St. Paul, MN 55155-1606
651-296-8660
Email: Use mail form

Representative Dave Hancock
575 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155
651-296-4265
rep.dave.hancock@house.mn

Representative Dan Fabian
307 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155
651-296-9635
888-727-0979
rep.dan.fabian@house.mn

Representative Rob Ecklund
311 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd.
St. Paul, MN 55155
651-296-2190
rep.rob.ecklund@house.mn

North Star increases rebates for new water heaters

Rebate requirements:

- Must be a new purchased electric water heater installed on North Star Electric system.
- Must provide proof of purchase.
- Must be on load control (Minnkota and PowerSavers rebates only).
- Must be at least 240 volts and hard wired.
- Must be your primary water heating source.
- Must be 40 gallons or larger.
- Tankless water heaters do not qualify for rebate.
- Hybrid heat pump water heaters do not qualify for rebate.
- Multifamily dwellings do not qualify for rebate; however, exceptions will be considered on a case-by-case basis.
- Rebate limit of \$500 per member/customer account (Minnkota rebate only).
- Maximum \$300 rebate for the coupling of two water heaters in parallel or series.

Note: If you are on load control you are eligible for the Minnkota, PowerSavers and North Star rebates listed in the charts below. If you are not on load control, you are only eligible for the \$100 North Star rebate.

Minnkota Power Cooperative Rebates (Rebate limit of \$500)

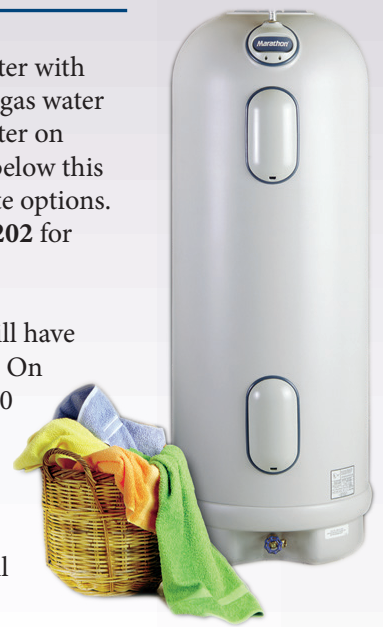
Electric Water Heaters (MUST BE ON LOAD CONTROL)	Incentive Per Unit
40 - 55 gallon	\$100
56 - 99 gallon	\$150
100 gallon or greater	\$200
Additional rebate for new building construction	\$100
Additional rebate for conversion from existing natural gas or propane to an electric water heater	\$250

(article continued from page 1)

electric water heater with a new electric water heater with or without load control. If you replace an existing gas water heater with a new 105-gallon Marathon water heater on load control, the rebate would be \$700. Included below this article are tables that explain all the different rebate options. You can also give me (Wayne) a call at **218-634-2202** for more information.

Some members wonder if they want someone controlling their water heater and worry if they will have enough hot water for showering or doing laundry. On North Star's system, we do control more than 2,000 water heaters and get very few complaints. I have had my water heater on load control since 1977, raised a family, and never experienced a problem with not having enough hot water. Also if your water heater is on load control, most members will receive a monthly credit on their account ranging from \$4-\$6 per month.

Most of all, electric water heaters are safe and easy to install. There is no threat of carbon monoxide poisoning, combustion or explosion. Electric water heaters are environmentally friendly and capable of using electricity generated from wind, hydro, solar and other renewable sources.



PowerSavers Rebate

(Can use in conjunction with Minnkota rebates if on load control)

Electric Water Heaters (MUST BE ON LOAD CONTROL)	Incentive Per Unit
Additional PowerSavers rebate for 80 gallon or greater with Energy Factor (EF) equal to or greater than 0.91	\$150

ADDITIONAL North Star Electric Rebate

(Can use with or without load control)

Electric Water Heaters	Incentive Per Unit
40 - 105 gallon	\$100